Action tendency scale:

1) I would be very happy to accept this water as my everyday drinking water.

2) I would be happy to accept this water as my everyday drinking water.

3) I am sure that I could accept this water as my everyday drinking water.

4) I could accept this water as my everyday drinking water.

5) Maybe I could accept this water as my everyday drinking water.

6) I don't think I could accept this water as my everyday drinking water.

7) I could not accept this water as my everyday drinking water.

8) I could never drink this water.

9) I can't stand this water in my mouth and I could never drink it.

5. Interpretation of Results

Values representing the central tendency and dispersion of quality ratings for a laboratory panel are only estimates of these values for a defined consuming population.

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2170 FLAVOR PROFILE ANALYSIS*

2170 A. Introduction

1. Discussion

Flavor profile analysis (FPA) is a technique for identifying sample taste(s) and odor(s). For general information on taste see Section 2160; for information on odor see Section 2150.

FPA differs from threshold odor number because the sample is not diluted and each taste or odor attribute is individually characterized and assigned its own intensity rating. The single numerical rating obtained in measuring threshold odor is controlled by the most readily perceived odorant or mixture. Sample dilution may change the odor attribute that is measured.^{1,2} FPA determines the strength or intensity of each perceived taste or odor without dilution or treatment of the sample.

2. References

- MALLEVIALLE, J. & I.H. SUFFET, eds. 1987. Identification and Treatment of Tastes and Odors in Drinking Water. American Water Works Assoc., Denver, Colo.
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2170 B. Flavor Profile Analysis

1. General Discussion

a. Principle: Flavor profile analysis uses a group of four or five trained panelists to examine the sensory characteristics of

samples. Flavor attributes are determined by tasting; odor attributes (aroma) are determined by sniffing the sample. The method allows more than one flavor, odor attribute, or feeling

^{*} Approved by Standard Methods Committee, 1997.

Joint Task Group: 20th Edition—Irwin H. Suffet (chair), Gary A. Burlingame, Thomas S. Gittelman, Carol Ruth James, Morten C. Meilgaard, Lisa M. Obermeyer.

Compound	Odor Characteristics	Stock Solution Concentration mg/L	Amount Placed Into 200 mL Pure Water at 25°C for Presentation
Geosmin	Earthy, red beets	0.2†	300 µL for 300 ng/L
2-Methylisoborneol	Earthy, peat-like, Brazil nut, soil	0.2†	200 µL for 200 ng/L
Free chlorine	Chlorinous	1.0@pH7	0.1 mL for 0.5 mg/L
Dichloramine	Swimming pool chlorine	1.0@pH7	0.1 mL for 0.5 mg/L
Monochloramine	Chlorinous	1.0@pH7	0.1 ml for 0.5 mg/L
trans,2-cis,6-Nonadienal	Cucumber, green vegetation	1000	1 μ L for 5 μ g/L
Styrene	Model airplane glue	1000	100 μ L for 500 μ g/L
Toluene	Glue, sweet solventy	1000	100 μ L for 500 μ g/L
cis-3-Hexenyl-1-acetate	Grassy	1000	100 μ L for 500 μ g/L
cis-3-Hexene-1-ol	Grassy, green apple	1000	100 μ L for 500 μ g/L
Cumene	Paste shoe polish, solventy	1000	20 μ L for 100 μ g/L
<i>m</i> -Xylene	Sweet solventy	1000	40 μ L for 200 μ g/L
Methylisobutyl ketone	Paint solventy	1000	200 µL for 1.0 mg/L
1,2,4-Trimethylbenzene	Shoe polish, coal tar	1000	50 μ L for 250 μ g/L
Indene	Glue, moth balls	1000	1 μ L for 5 μ g/L
Indan	Varnish, coal tar	1000	5 μL for 25 μg/L
Naphthalene	Sweet solventy	1000	1 μ L for 5 μ g/L
Benzofuran	Shoe polish, moth balls	1000	$2 \ \mu L$ for 10 $\mu g/L$
2-Methyl-benzofuran	Moth balls, sweet solventy	1000	50 µL for 250 µg/L

TABLE 2170:I. QUANTITATIVE ODOR REFERENCES*

NOTE: These compounds have actually been identified as causes of odors in raw and finished drinking water.

* Adapted from AMERICAN WATER WORKS ASSOCIATION. 1993. Flavor Profile Analysis: Screening and Training of Panelists. AWWA Manual, American Water Works Assoc., Denver, Colo.

† Compounds available only in solid form and must be dissolved in methanol.

factor (e.g., drying, burning) to be determined per sample and each attribute's strength to be measured.

Panelists must be able to detect and recognize various odors present. Flavor profile analysis requires well-trained panelists and data interpreters. Reproducibility of results depends on the training and experience of the panelists.

Initially, panelists record their perceptions without discussion. Once each individual has made an independent assessment of a sample, the panel discusses its findings and reaches a consensus.¹

b. Interference: Fatigue (adaptation) denotes the decrease in the analyst's sensory acuity with continued exposure to stimulation.¹ Because odor mixtures are more complex than taste mixtures, olfactory adaptation is more serious.² Factors that can induce fatigue include odor intensity, type of odorants (some compounds such as geosmin and chlorine induce more fatigue than others), number of samples tested during a session, and rest interval between samples.¹ The rest interval also is important because it prevents carryover of odors between samples.

Background odors present during analysis affect results. Analyst illness, i.e., cold or allergy, can diminish or otherwise alter perception.

c. Application: Flavor profile analysis has been applied to drinking water sources, finished drinking water, sampling points within the drinking water treatment train, and bottled waters, and for investigating customer complaints.

d. Precautions: Some compounds are health hazards when inhaled or ingested. Do not use this method for industrial wastes or other samples suspected of containing high concentrations of hazardous compounds. Chemically analyze suspect samples to determine whether hazardous chemicals are present before making flavor profile analysis. Do not taste untreated drinking water unless it is certain that no health threat (biological or chemical) exists.

Because flavor profile analysis includes discussion during which panelists reach consensus description, avoid including on the panel a person with a dominating personality.³ The opinions of a senior member or panel leader also may have this undesired effect.³

2. Apparatus⁴⁻⁸

Reserve apparatus and glassware exclusively for flavor profile analysis. Prepare sample bottles by washing bottle and cap with detergent. Rinse 10 times with hot water. Optionally rinse with HCl (1:1). Rinse with odor-free water (see 2150B.3) at least three times. If there is residual odor, such as chalky, repeat cleaning.

Prepare 500-mL erlenmeyer flasks by either of the two methods described below provided that it imparts no odor to the sample. Make tests with freshly cleaned containers.

1) Without wearing rubber gloves wash flask with soapy water. Additionally, scrub outside of flask with scouring pad to remove body oils. Rinse 10 times with hot water and 3 times with odor-free water. To store flask add 100 to 200 mL odor-free water and stopper. Before use, rinse with 100 mL odor-free water. If there is residual odor, repeat cleaning.

2) Do not handle with rubber gloves. Before use, heat 200 mL odor-free water to boiling; lightly lay stopper over flask opening, permitting water vapor to escape. Discard boiled water and let flask cool to room temperature. If there is residual odor repeat or use cleaning alternative 1). After analyzing a sample, discard sample, rinse 10 times with hot tap water, add 200 mL odor-free water, stopper, and store.

Stock Solution Amount Placed Into 200 mL Pure Water at 25°C for Concentration Presentation Compound Odor Characteristics mg/L2,3,6-Trichloroanisole Leather, earthy 1000 4 μ L for 20 μ g/L 2,3-Diethylpyrazine Mildew, damp basement 1000 2 μ L for 10 μ g/L 2-Isopropyl-3-methoxypyrazine Potato bin, musty 1000 40 μ L for 200 μ g/L Nonanal Hay, sweet 1000 40 μ L for 200 μ g/L Dimethyl sulfide Decaying vegetation, canned corn 1000 1 μ L for 5 μ g/L Dimethyl disulfide 1000 2 μ L for 10 μ g/L Septic Dimethyltrisulfide 50 μ L for 50 ng/L Garlicky, oniony, septic 0.2 Butyric acid 200 µL for 1 mg/L Putrid, sickening 1000 trans,2-Nonenal Cucumber with skin 1000 40 μ L for 200 μ g/L Diphenyl ether Geranium 1000^{+} 20 μ L for 100 μ g/L p-Limonene Citrusy 1000 400 μ L for 2 mg/L Hexanal Lettuce heart, pumpkin, green pistachio 1000 40 μ L for 200 μ g/L Benzaldehyde Sweet almond 1000 200 μ L for 1 mg/L Ethyl-2-methyl-butyrate Fruity, pineapple 1000 1000 μ L for 5 mg/L Banana-like, sweet solventy 100 μ L for 500 μ g/L 2-Heptanone 1000 800 μ L for 4 mg/L Hexachloro-1,3-butadiene Sweet, minty, Vapo Rub 1000 2-Isobutyl-3-methoxypyrazine Green/bell pepper, musty 1000 40 μ L for 200 μ g/L trans,2-trans,4-Decadienal 1000 μ L for 5 mg/L Rancid oily 1000 Butanol Alcohol, solventy 1000 200 μ L for 1 mg/L Eucalyptol (cincole) Topical ointment for chest colds 1000 40 μ L for 200 μ g/L Pyridine Sweet, alcohol, organic 1000 400 μ L for 2 mg/L

TABLE 2170:II. REPRESENTATIVE ODOR REFERENCE STANDARDS*

NOTE: Possible causes of odors or chemical substitutes for causes of odors.

* Adapted from AMERICAN WATER WORKS ASSOCIATION. 1993. FLAVOR PROFILE ANALYSIS: SCREENING AND TRAINING OF PANELISTS. AWWA Manual, American Water Works Assoc., Denver, Colo.

† Compounds available only in solid form and must be dissolved in methanol.

For flasks with persistent odor use commercial cleaning mixture* or HCl (1:1).

a. Sample bottles: Glass, 1-L, with TFE-lined closure.

b. Containers for odor analysis:⁴ Select container for odor analysis depending on panelists' preference, temperature of sample, and availability of container.

1) Panel preference^{4–8}—Plastic cups, 7- or 8-ounce disposable, are convenient. Some panels have found that these plastic cups impart a plastic and/or floral aroma to samples. They prefer 500-mL erlenmeyer flasks with ST32 ground-glass stoppers. The panel should determine the acceptable, odor-free, test container.

2) Temperature⁴—If aroma samples are tested at 45°C, do not use plastic. If aroma samples are tested at 25°C, use the same plastic cup and sample for both aroma and flavor analysis.

3) Availability⁴—Containers must be consistently available because the panel responses may change when different containers are used.

*c. Containers for flavor analysis:*⁴ Use either plastic disposable, e.g., polyethylene,[†] or glass containers. Do not use waxlined or paper cups. If using glass containers verify that they contribute no taste to the sample. Wash glass containers as directed above.

d. Watch glasses.

e. Constant-temperature water bath capable of maintaining a temperature ± 1 °C. The bath must not contribute any odor to the odor flasks or testing room.

f. Thermometer, graduated 0 to 110°C, chemical or metalstem dial type. g. Syringes.

h. Ice chest.

i. Odor-free testing room:^{3,5} Hold flavor profile analysis sessions in a clean, well-lit, quiet, aroma-free, and temperature-controlled room. Seat panel members around a common table to facilitate exchange of responses during discussion. Place a blackboard or easel pad in the room so that all panelists are able to see it. Preferably use an easel pad with odor-free markers (such as a wax, china marker).

j. Refrigerator capable of maintaining a temperature of 4°C.

3. Reagents

a. Odor-free water: See Section 2150B.3.

b. Crackers: Use salt- and flavor-free crackers‡ to cleanse the palate during taste testing. Before tasting anything, use the crackers and taste-free water to cleanse the palate. Use crackers between samples to reduce carryover of perceptions.

c. Odor and flavor standards: Odor and flavor reference standards are being developed for use as a guide for qualitative descriptions (attributes). Aroma reference standards help panelists come to agreement on the description of specific aromas.^{4–11} Tables 2170:I, II, and III list some of the aroma references in use. New references are being added continually. A taste and odor wheel has been developed from these lists.² For odor identification and training, place several drops of stock solutions (producing moderately strong odors) onto sterile cotton in 25-mL amber-colored vials with TFE-lined caps. Standards can be stored until odor changes.

^{*} Nochromix, Godax Laboratories, Inc., New York, NY, or equivalent.

[†] Plastic cup, 7- or 8-ounce, Solo or equivalent, any color except clear.

[‡] Keebler Sea Toast or equivalent.

TABLE 2170:III. SUBSTITUTE ODOR REFERENCE STANDARDS*

Compound	Odor Characteristic	Preparation
Cloves	Spicy like cloves	Use supermarket brand of dried clove buds (spice). Add 3 clove buds to 200 mL pure water and swirl 1–2 min. Allow to stand overnight at room temperature, then discard the buds.
Dried grass	Hay	Place dried cut grass in erlenmeyer flask until half full.
Grass	Decaying vegetation	Weigh 2 g of fresh grass and mix into 200 mL pure water and let stand at room temperature. In 1–3 d, the odor will appear.
Grass	Septic	Allow the solution above for decaying vegetation to stand for an additional 1–2 weeks.
Rubber hose	Rubber hose	Boil a short section of rubber hose in 200 mL pure water for 5 min. Allow to cool and remove the hose.
Soap	Soapy	Place 5 g of chipped nonscented bar soap in 200 mL pure water.
Pencil shavings	Woody	Instruct panel member to sharpen a wood pencil and sniff the freshly exposed wood.

NOTE: Standards made from materials rather than chemicals.

* Adapted from AMERICAN WATER WORKS ASSOCIATION. 1993. Flavor Profile Analysis: Screening and Training of Panelists. AWWA Manual. American Water Works Assoc., Denver, Colo.

d. Taste standards: Chemicals used for taste standards are sucrose (sweet), citric acid (sour), sodium chloride (salt), and caffeine (bitter). Table 2170:IV lists the chemicals used and their concentrations for basic taste standards at "slight," "moderate," and "strong" levels.^{4,5} The taste standards provide reference points for both taste and odor intensity ratings. The panelists compare the intensity of what they are smelling or tasting to the intensity of the standards they have tasted. Make taste standards available during panel training. Because the tastes from all but the sweet standard tend to overpower any subsequent tasting, use only the sweet taste standard during actual sample analysis. If the panel meets as seldom as once a week, make sweet standards available so that panelists can "recalibrate" themselves. Panels that meet more than once a week may not need to "recalibrate." Make standards fresh each time they are used.⁴

4. Scale

The strength of a taste or odor is judged according to the following scale:

	(odor-free)
Т	(threshold)
2	(very weak)
4	(weak)
6	
8	(moderate)
10	· · ·
12	(strong)

TABLE 2	2170:IV	. BASIC	TASTE	S TANDARDS
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Chemical for Basic Tastes	Food or Beverage Corresponding to Intensity	Concentration %	Intensity Scale (1 to 12)*
Sweet: sugar	Canned fruit or vegetables	5.00	4 W
	Carbonated soda	10.00	8 M
	Syrup, jelly	15.00	12 S
Sour: citric	Fresh fruit jelly	0.05	4 W
acid	Some carbonated sodas	0.10	8 M
aciu	Lemon juice	0.20	12 S
Salt: sodium	Level in bread	0.40	4 W
chloride	Dehydrated soup mix	0.70	8 M
	Soy sauce	1.00	12 S
Bitter: caffeine	Strong coffee	0.05	4 W
Ditter. cariente	Strong conce	0.10	4 W
		0.20	12 S
	or quinine hydrochloride	0.001	4 W
	dihydrate	0.002	8 M
		0.004	12 S

* W = weak; M = moderate; S = strong.

5. Procedure

a. Sample collection: Collect sample in cleaned container. When sampling from a tap, remove all screens and aerators, minimize turbulence. Flush tap at least 5 min. Reduce flow rate during sampling. Rinse bottle with sample, then fill it to the top, with no headspace. Chill or refrigerate sample immediately and analyze as soon after collection as possible, preferably within 24 h, but no longer than 48 h.

*b. Sample preparation:*⁴ Pour samples into properly prepared glassware or acceptable disposable containers. Analyze samples at the same temperature. Adjust sample temperatures by placing samples in a water bath 15 min before analysis. Prepare a sample for each panelist. Examine odor samples before flavor samples.

1) Odor analysis—When using 500-mL erlenmeyer flasks for odor analysis, place 200 mL sample in the flask. Make transfer carefully to avoid loss of volatile components. When plastic cups are used, place 60 mL sample in cup and cover it with a watch glass.

2) Taste analysis—Bring sample to 25°C before pouring into containers for tasting. Cover with a watch glass if samples are not tasted immediately. If samples are tested at 25°C for odor, use the same sample for flavor analysis.

c. Panelists: Carefully screen and train panelists.⁸

d. Pre-test considerations: Notify panelists well in advance of panel session so a substitute can be found if necessary. Panelists who have colds or allergic attacks the day of the panel are unacceptable; they should ask the panel coordinator to find a substitute. Panelists must not smoke or eat for 15 to 30 min before the session. Wearing cologne or perfume or washing hands with scented soap before the session is not permitted.

e. Sample analysis: The panel consists of four or five members. If fewer than four panelists are available, store the sample until a full panel can meet.

1) Odor analysis—Heat samples to proper temperature. If erlenmeyer flasks are used, sample temperature is 45°C. If plas-

tic cups are used, sample temperature is 25°C. Give each panelist his/her own sample. If a flask is used, hold it with one hand on the bottom and the other on the stopper. Do not touch flask neck. Gently swirl (do not shake) flask in a circular manner to ensure that volatile compounds are released into the headspace. Bring flask close to nose, remove stopper, and sniff at the flask opening. Record impressions of odor attributes in the order perceived and the assessment of each attribute's intensity. If a cup is used, gently swirl on the table top for a few seconds. Remove watch-glass, and keeping hands away from the cup, sniff sample and record perceptions. CAUTION: *Sniff samples only if they are known to be toxicologically safe.* For both the flask and the plastic cup method, smell all samples before going on to the taste test. Do not discuss or interact with other panelists.

2) Taste analysis—When tasting, take sample into the mouth and roll it over the entire surface of the tongue. Slurping enhances the odor aspect of flavor. CAUTION: *Taste only samples known to be biologically and toxicologically safe*. Do not discuss or interact with other panelists.

3) Intensity—In both taste and odor analysis, each panelist determines intensity ratings by matching intensity of the flavor or aroma perceived with the defined intensities of the basic taste standards. Initially this may be difficult. Some panels have found it helpful to make basic taste standards available throughout the analysis so that any panelist who wishes to "recalibrate" may do so.

4) Re-examination of samples—First impressions are most important, particularly for intensity. The intensity rating may diminish upon re-examination because of fatigue and volatility of the odorant. However, if an aroma or flavor is difficult for a panelist to describe, the panelist may go back and re-evaluate the sample before recording the results.

5) Individual results—As soon as a sample is tasted or smelled, record individual results. Information recorded includes a description of aromas or flavors perceived, their intensity, and the order in which they were perceived.

6) Rest interval—Sniff odor-free water and rest at least 2 min between samples. Fatigue is a problem¹ that can be dealt with. When samples are expected to cause fatigue, the panel leader can increase the rest interval and limit the number of samples presented. The leader also may try to arrange samples such that samples known to be fatiguing are placed near the end of the sample row. Avoid juxtaposition of such samples. Also, use taste- and odor-free blanks between samples. Five to six samples per session is the maximum.

7) Discussion—When all panelists have had an opportunity to examine the sample, hold a discussion period. Each panelist's impression of the sample is stated and the panel leader records it to be seen by everyone. By examining the order of appearance, intensity, and description, the panel leader attempts to group responses together, soliciting comments from the panel members as to whether or not they agree. Sometimes panelists detect an aroma that they cannot describe; in the discussion they may see what another panelist called it and decide to agree with that description. With inexperienced panels, several different descriptors may be used for the same aroma. As the panel gains more experience, these differences tend to be reconciled. It is the responsibility of the panel leader to ensure that the panelists are provided with standards that duplicate the sample aromas. Descriptions that fewer than 50% of the panelists use are called "other notes" and are listed separately or are not included in the group results.

8) Recording panel results—Record the following: sample description; time of sampling; identity of panel member; flavor, aroma, and feeling factor descriptions; intensity rating; order of perception; range and average for each descriptor.

6. Calculation and Interpretation¹

In early testing intensity was used to describe the strength of an odor in an ordinal scale from slight to strong.¹² If an odor was recognized, then it had an intensity. The rating scale has been modified to use numbers corresponding to the ordinal categories. Points (other than threshold) on the scale can be anchored by the use of taste standards. Thus a certain concentration of a taste standard is defined as a certain point on the rating scale and numerical ratings for nonthreshold intensities are anchored. Threshold ratings are not defined by any standards. Their meaning is different from that of the other ratings and they are difficult to manipulate mathematically.

Calculate averages if at least 50% of the panelists agree on a given description. If a panelist does not give that description, assign an intensity value of zero. For example:

Description	Intensity				
Panelist	Ι	II	III	IV	Average
Musty	2	4	0	2	2.0
Chlorinous	2	4	4	4	3.5

7. Quality Control¹²

Use odor-free samples and duplicates occasionally. The odorfree sample serves to detect guessing. Duplicates check reproducibility. A standard concentration of an odor reference standard in odor-free water also can be used to check odor recognition and reproducibility of the intensity scale.

Use counterbalancing of samples so that each panelist receives the samples in a different order. This prevents error due to order effects such as fatigue, carryover, and expectation.

8. Precision and Bias

Initial studies of precision and bias have been completed.^{12,13} An odor recognition and reproducibility study by untrained panelists has rated some of the odors of Tables 2170:I, II, and III as poor, fair, good, or excellent.¹³

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2310 ACIDITY*

2310 A. Introduction

Acidity of a water is its quantitative capacity to react with a strong base to a designated pH. The measured value may vary significantly with the end-point pH used in the determination. Acidity is a measure of an aggregate property of water and can be interpreted in terms of specific substances only when the

*Approved by Standard Methods Committee, 1997.

chemical composition of the sample is known. Strong mineral acids, weak acids such as carbonic and acetic, and hydrolyzing salts such as iron or aluminum sulfates may contribute to the measured acidity according to the method of determination.

Acids contribute to corrosiveness and influence chemical reaction rates, chemical speciation, and biological processes. The measurement also reflects a change in the quality of the source water.

2310 B. Titration Method

1. General Discussion

a. Principle: Hydrogen ions present in a sample as a result of dissociation or hydrolysis of solutes react with additions of standard alkali. Acidity thus depends on the end-point pH or indicator used. The construction of a titration curve by recording sample pH after successive small measured additions of titrant permits identification of inflection points and buffering capacity, if any, and allows the acidity to be determined with respect to any pH of interest.

In the titration of a single acidic species, as in the standardization of reagents, the most accurate end point is obtained from the inflection point of a titration curve. The inflection point is the pH at which curvature changes from convex to concave or vice versa.

Because accurate identification of inflection points may be difficult or impossible in buffered or complex mixtures, the titration in such cases is carried to an arbitrary end-point pH based on practical considerations. For routine control titrations or rapid preliminary estimates of acidity, the color change of an indicator may be used for the end point. Samples of industrial wastes, acid mine drainage, or other solutions that contain appreciable amounts of hydrolyzable metal ions such as iron, aluminum, or manganese are treated with hydrogen peroxide to ensure oxidation of any reduced forms of polyvalent cations, and boiled to hasten hydrolysis. Acidity results may be highly variable if this procedure is not followed exactly.

b. End points: Ideally the end point of the acidity titration should correspond to the stoichiometric equivalence point for neutralization of acids present. The pH at the equivalence point will depend on the sample, the choice among multiple inflection points, and the intended use of the data.

Dissolved carbon dioxide (CO₂) usually is the major acidic component of unpolluted surface waters; handle samples from such sources carefully to minimize the loss of dissolved gases. In a sample containing only carbon dioxide-bicarbonates-carbonates, titration to pH 8.3 at 25°C corresponds to stoichiometric neutralization of carbonic acid to bicarbonate. Because the color